

I am strongly opposed to Bell South's petition for the FCC to stop regulating broadband service. I have been a DSL customer for two years. I have had service through SBC twice and currently returned to my dialup ISP (Sonic.net) to provide DSL, through SBC / ASI. When I have had difficulty with my DSL connection through SBC, the support I received was far inferior to the support I currently receive with Sonic. Sonic's smaller, local operation allows them to quickly and efficiently address any issues I have without my having to navigate through a phone menu or transfer from one person to another to address different problems. As a small business owner, my time is extremely valuable and I appreciate the efficiency Sonic support is able to provide with my DSL service because of current FCC regulations. Further, Sonic is able to bundle my DSL service with other services essential to my business that I simply cannot get through larger ISPs such as SBC. It is imperative to many consumers such as myself that we continue to be able to receive DSL service at the present standards and cost through smaller ISPs such as Sonic.net. Thank you for your consideration.